

# **JOB OPENING**

**Customer Acceptance Inspector  
Quality Control Department - Taylor Machine Works, Inc.  
Louisville, MS**

## **Basic Purpose:**

Through exhaustive inspection and testing of machines, this position ensures finished machines of good appearance and acceptable quality of workmanship and materials, properly assembled, operating efficiently and meeting Engineering specifications, PSO requirements, and Quality Control specifications and standards.

## **Nature and Scope:**

This position works under the general direction of the Manager of Quality Control.

All machines must pass the incumbent's final inspection point before shipment. He represents the customer's interest as he checks for (a) flaws in workmanship (some appear after painting, such as welding cracks), (b) improper installations or wrong components, (c) inaccurate or incomplete identification of parts and/or assemblies, or (d) improper functioning of engines, transmissions, brakes, hydraulic or electrical systems, masts and carriages, controls, gauges, or any of its moving parts.

Incumbent must be sure that the fuel systems are properly connected and the reservoir tanks are filled to the specified levels; that safety rules are observed; and that the machine meets the specifications as set forth on the Production Sales Order in all respects, unless authorized by superiors to allow substitutions or to postpone shipment of some of the particular parts that will be shipped when available.

The incumbent has authority to order rework on any time. A second inspection is performed to assure rework compliance. Normal inspections average two hours, but may take longer if defects are encountered or if parts are missing. On "part out" items, the Inspector must notify Purchasing and Production Control so part (s) can be shipped to the customer later. The inspector is to be called at that time to verify shipment.

On machines that are not customer-ordered (stock machines), the Inspector will apply only quality control standards and will hold all work order documents until machine is sold and final specifications are established. After modifications are made, all inspection work is completed and all relevant information is forwarded to PSO section.

Customer Acceptance Inspectors operate independently except in borderline cases of acceptability or if there is a question of substitution of parts or postponement of shipment of certain parts. He must deal firmly but cooperatively with production personnel to ensure quality and maintain production scheduling.

Incumbent should be thoroughly familiar with machines and the manufacturing processes. Experience in Production work is mandatory to develop a critical eye for workmanship and adherence to manufacturing standards. He must have the ability to interpret blueprint specifications and the related information on the PSO. He should be trained in quality control standards and be acquainted with OSHA requirements as they apply to TMW equipment.

The incumbent gets assistance from the Rigout and Test Inspector when needed and gives assistance in return when possible.

While the foregoing areas may be considered as the incumbent's essential duties, his duties and areas of responsibilities may be altered to perform related duties as assigned to insure overall plant efficiency and effectiveness, enabling TMW to deliver quality Material Handling equipment on a timely and cost effective basis to its customers.

The incumbent must be capable to think and act autonomously and reject and scrap company products.

## **Principal Accountabilities:**

- Inspects, operates, and appraises appearance and performance of machines to determine compliance of end product to quality standards as established by engineering and quality control completes specifications.
- Reviews PSO, all change orders, and customer purchase orders to ensure proper identification of parts and conformity to customers specific requirements and take pictures of unit for future reference.
- Accepts or rejects parts, assemblies and/or components and identifies same for field AP's and SO orders. Orders rework of rejected parts and immediate reissue of substitute parts to required locations.
- Assists production personnel on special technical or procedural problems to expedite production.
- Prepares checklist on each machine to ensure rework of any faulty part and as a guide for subsequent and final inspections.
- Prepares daily report on machines inspected and delivered to the Transportation Department and records machines ready for shipment.
- Serves as quality control inspector when customer acceptance time is not required.
- Checks stock units every two weeks and gives written condition reports to manager of customer assurance and quality control manager.
- Collaborate with customer assurance manager for quick response to problems in warranty and first inspection reports.
- Insure all Type I Engineering changes are implemented prior to delivery.
- Inspect all company stock units after 30 days in inventory prior to shipment.
- Inspect all trucks with laptop computer to check for fault codes and have corrected.

## **Job Requirements:**

- Education: The incumbent must have at least a high school diploma or GED equivalency from an accredited school. In addition, the incumbent must be able to read and interpret detailed blueprints, bills of material, and etc. Previous use of a lap top computer would be a plus.
- This requirement may be satisfied by a minimum of two years of related experience or two years of on-the-job training.
- Physical: The incumbent must be able to work a minimum of ten hours per work day, 5 day work week, and if the work load requires additional parts and material through increased production scheduling, or if the department should fall behind for any reason, additional hours may be required to meet the objectives of the production schedule.
- The incumbent must be able to work under a stress-related environment involving exposure to normal welding and burning characteristics and must be able to remain on his feet, either walking, bending, twisting, reaching, or climbing (heights of 10-12 feet) for 90-95% of the work day.
- The incumbent must have excellent speaking and communication talents and supervisory abilities in working closely with production employees, production foreman, superintendents, and other department heads of related departments.

**Please email resume to Inez Blumenfeld at [iblumenfeld@taylorbigred.com](mailto:iblumenfeld@taylorbigred.com)**

**Or**

**Call: 662-773-3421 Ext. 306, Fax: 662-773-9163**

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